

# Print Manager Plus<sup>®</sup> 2010

New and Updated features in Print Manager Plus 8.0

New & Improved

## PRODUCT EDITIONS AND DESCRIPTIONS:

Print Manager Plus is available in the following editions. In addition to those listed, Standard edition

### ❖ PRINT MANAGER PLUS 2010 STANDARD EDITION

Print Manager Plus Standard is licensed per a print server. It covers unlimited users on the domain(s) and unlimited printers on the print server. Maintenance is included and covers Upgrades/Updates and Phone support for 1 Year from date of purchase.

\*Small business edition available allowing tracking on up to 5 printers and 35 users.

### ❖ PRINT MANAGER PLUS 2010 LIBRARY EDITION

Print Manager Plus Library Edition is licensed per a print server and includes the Release Station Option. It covers unlimited users on the domain(s) and unlimited printers on the print server. Maintenance is included and covers Upgrades/Updates and Phone support for 1 Year from date of purchase.

### ❖ PRINT MANAGER PLUS 2010 WITH CLIENT BILLING AND AUTHENTICATION

Print Manager Plus with Client Billing Module is licensed per a print server. It covers unlimited users on the domain(s) and unlimited printers on the print server. Maintenance is included and covers Upgrades/Updates and Phone support for 1 Year from date of purchase. The workstation based Authentication Module can be installed on unlimited workstations at no extra charge.

\*Small Business Edition available allowing tracking on up to 5 printers and 35 users.

\*Small Office/Home Office edition available allowing tracking on up to 2 printers and 5 users.

### ❖ PRINT MANAGER PLUS 2010 TRAVELING CONSULTANT EDITION

Print Manager Plus Traveling Consultant Edition is licensed per print consultant. The product license is good for One Year. The product can be loaded on as many customer sites the consultant wants to retrieve printing statistics from. The product license is good for sites up to a specified server number. Each installation is good for 90 days only. The product also includes one license of the Reports Center Professional Edition. Maintenance is included in this price and covers upgrades/updates and phone support for 1 year.



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## PRINT MANAGER PLUS AGENTS AND OPTIONS

### ❖ REPORTS CENTER OPTION

Now Control and View all of your print traffic online with Print Manager Plus 2010 Reports Center. Choose between a Standard and Professional Edition for your needs. Fully control and edit your reports over the web, auto Export, Auto Email, Scheduling, Report Generation, Graph Generation, and many more features included.

### ❖ RELEASE STATION OPTION

Using IIS to run from, the Release Station, working with Print Manager Plus will allow many different scenarios for Schools, Libraries, Healthcare, Insurance, and Corporate customers. Integrated with all of your print queues the Release Station can be placed anywhere there is a web based or intranet connection. Users will be prompted for their Username and Password. Once logged in they can view their print job, and choose to Print it or Delete it. The product also acts as a pay point using PayPal.

### ❖ WORKSTATION CONNECTED PRINTER AGENT

This application-based product can be installed on a workstation and allows the Print Manager Plus to Monitor, Quota, and Restrict printing on the locally attached printer and any users printing to that workstation connected printer. The tool is great for companies that have locally attached printers that they cannot monitor or Large Format Printers that they do not want to send large print jobs over the network to through their print server. Once the product is installed on the workstation the Workstation Connected Printer Service will appear under the services tab in Print Manager Plus. Also all printers locally attached to that workstation will appear under the printers tab. The local service can be Stopped, Started, and Restarted remotely.

### ❖ WORKSTATION END USER INQUIRY TOOL

This application-based product is an application based End User Inquiry Tool. The Tool installs on the workstations that you would like users when they login, to be able to see what their account balance is and how many pages they have printed. When installed on the workstation it will only reside in the Program Tray in the bottom left hand corner. The User simply puts his/hers mouse over the icon to get their information. This tool also provides informational restriction pop-ups and verification features.

### ❖ WORKSTATION AUTHENTICATION MODULE

This application-based product is only shipped with Print Manager Plus with Client Billing and Authentication. The Module installs on the workstations that you would like to authenticate printing from. Print Manager can manipulate the program to change based on the authentication permissions you set for the user or printer. Set up to eight levels of authentication by Username, Password using Active Directory or LDAP (Open Directory, Novell NDS). Display, Edit, Add and charge Account Names, Codes, Projects, Sub Projects, Matter Codes. Allows input of notes per print job and setting for Batch Printing.



## WHAT'S NEW AND IMPROVED IN PRINT MANAGER PLUS 2010?

### ❖ SYSTEM REQUIREMENTS AND PRODUCT INFORMATION

- **Database Options:** MS Access, MSDE, SQL 2005 Express, SQL 7.0, 2000, 2005, 2008.
- **Operating Systems:** Windows Server 2000, 2003, 2008, Windows 2000/XP/Vista/7.
- **Supported Platforms:** Microsoft Cluster Service, Windows Server Core Edition, Terminal Services, Citrix, Virtual Server.
- **Tracks printing from:** All Operating Systems including, Windows 95/98, NT/2000/Me/XP/Vista/7, Macintosh, UNIX (all flavors), Linux, etc...
- **Print Job Audit:** Pages, Copies, Color, Duplex, Nup, Page Size, Document Title, Bandwidth, Cost, Square Unit and Linear Job Length, for Large Format Printers.
- **Network Audit:** User, User Group, Organizational Unit, Printer Name, Printer IP, Server, Printer Group, Workstation Name, Workstation IP, Client /Account/Project Code/Sub Projects. Custom Active Directory fields.
- **Supported Printers:** All Inkjets, All LaserJets, All Plotters, All Large Format Printers, All Multifunctional Devices (printing only), HP Multifunctional Devices (printing and walk-up copies)
- **Supported Directories:** Active Directory, LDAP (OpenLDAP, Novell NDS), and Workgroups.

### ❖ INSTALLATION

- New End User Tool Installs allow the easy deployment of the Print Manager Plus End User Inquiry Tool and Authentication Module using the latest MSI Technology and integration with User Account Control within Vista/Windows7/2008 Server.
- Improved main product installation and service / database configurations allow for easier installation and administration
- Improved signing ensures ease of product installation and use in environments running User Account Control.

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## ❖ DATABASE INFRASTRUCTURE

- Updated the Database connection technology used to ensure stable and reliable tracking and management of settings.
- Improved speed and efficiency allowing large number numbers of print servers to effectively share central databases, including low bandwidth WANs.

## ❖ FUNCTIONALITY

- Print Manager Plus can now track by physical device, allowing tracking of many queues pointing to the same printer to be reported on as a single item.
- New Cost charging allowing simple charging for Black and White Versus Color Jobs
- Plotter charging options allowing Cost Per Sheet, Cost Per Square Inch/CM, Cost Per Total Length or Advanced Cost per Sheet options.
- Improved User Import settings allowing specification of User's Full Name.
- Secondary / Paid Balance: This allows the management of a User's balance to separately keep track of the Balance provided for free from the balance that they purchase.
- Auto Track for SOHO / SBE Editions: Automatically detects and tracks up to the allowed number of printings, rather than requiring them be manually enabled.
- Print Servers Tab: Improved Print Servers tab to allow the management of hundreds or even thousands of Print Servers and Workstation Agents.
- Multi Domain Support: Allows the possibility of Applied Group and OU Quotas and Restrictions on multiple domains.
- Interface: Various interface improvements to help users with the ease of management of Print Manager Plus and its settings.

## ❖ SECURITY

- LDAP User Authentication: Added the ability to verify Usernames and Passwords against a variety of third party LDAP implementations such as Novell NDS and OpenLDAP. Customizable settings allow integration with virtually any LDAP system.



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## ❖ RESTRICTIONS

- Job Cost Restriction: Restricts the maximum Job Cost allowed per printer, user, group or organizational unit.
- Duplex Restriction: Restricts the duplex settings allowed per printer, user, group or organizational unit. It can either enforce duplex, or not allow it at all.

## ❖ REPORTS

- Admin Reports: New Admin reports to help better view User and Printer configuration and settings for better management of the product.
- Report Details: Improved and expanded information available per job on report details.
- Plotter Reports: Now report Sheet Size, Area, and total length.
- Client Billing Reports and Statements: Revamped reports and statements reporting Clients, Sub Projects, Billable/Non-Billable Totals and Job Markup.

## ❖ COUNTING ENGINES

- Square Area Tracking and Charging: Improvements to the Large Format Printing options, allowing for charging of jobs by Sheet, Square Unit, Linear Unit or per Custom Sheet Size.
- EMF Support: Full EMF support for all printers. Allow all printers to be tracked without disabling Advanced Printing Features in any circumstance.
- XPS Printer Driver Support: Support for the tracking of drivers that render jobs into Microsoft XPS format for printing.
- Enhanced Windows Count: Fall back tracking of print jobs to gather key information such as Pages, Copies and Page Size even when the job is unknown or unreadable by the standard Advanced Counting Engines.



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## ❖ CLIENT BILLING AND AUTHENTICATION FUNCTIONALITY

- SubProjects / Matter Codes / Phases: Print Manager Plus Client Billing Selection now allows for the prompting of a sub item that can represent a Matter, Sub Project or phase of your existing Accounts.
- Client Verification by Manual Input: This options hides the Client / Project list from users, and requires they type in the entire list accurately. This is good when the list of Client or Account Numbers is confidential.
- Active/Inactive Projects: The ability to allow Projects to be Active / Inactive to help control which Projects and Subprojects are available to select from.
- Client / Project Markup: Allows a percentage markup for JobCost to applied to a Clients Print Jobs within reports.
- Billable / Non-Billable Accounts and Jobs: Printing can now be marked as Billable or Non-Billable and reflected in the report. This can be done on a Per Job basis prompting the end user, or set at the server level per Client / SubProject.
- Enhanced Client Billing / Project Imports
- LDAP User Authentication: Added the ability to verify Usernames and Passwords against a variety of third party LDAP implementations such as Novell NDS and OpenLDAP. Customizable settings allow integration with virtually any LDAP system.